

## Please read and sign the consent form for ManageMyHealth™

**IMPORTANT - THIS IS A NON-URGENT SERVICE. PLEASE DO NOT USE MANAGEMYHEALTH™ TO COMMUNICATE ACUTE SERIOUS PROBLEMS.**

**PLEASE PHONE NEWTOWN UNION HEALTH SERVICE, HALL AVENUE (04) 380 2020 or BROADWAY (04) 388 7071 FOR ADVICE ON URGENT MATTERS.**

### REPEAT PRESCRIPTIONS

We encourage you to use the Request Prescription service. **This service is only available for medications you are on long term.** You will receive an email when your doctor has completed the prescription. Please allow 3 working days for this service. Extra costs will apply for urgent or faxed prescriptions.

### TEST RESULTS

We would like to use Manage My Health™ as one of the ways of notifying you of your test results. When we file a result you will be sent an email saying your record has been updated. Your 'Lab Results' section in the 'Health Summary' option will have your results. For more detail click the blue 'i' button. Please read your doctor's comments and take any action recommended.

### EMAIL CONTACT

Not all doctors or nurses will respond to email requests. An automatic reply will be sent back to you if you need to phone NUHS for follow-up. If your request is too complex you may be asked to make an appointment for a consultation or pay a fee for the service. NUHS hold the right to charge a fee for the consultation, however this will be advised at the time.

### HEALTH INFORMATION

If you see incorrect information in the Health Summary, please contact NUHS so we can correct the information.

### GENERAL CONDITIONS

All messaging services are non-urgent services and we will attempt to answer your query. Wrong or improper use of this service will result in suspension of your Manage My Health account.

### TECHNICAL SUPPORT

The website is provided by Medtech Global, a New Zealand company that provides the software that Newtown Union Health Service uses. If you are having problems with the website, please go to:  
<http://www.ManageMyHealth™.co.nz/Contact Us/>

**I have read and understand the above information.**

**I am aware that this is a non-urgent service and for acute serious problems I will call Newtown Union Health Service, Hall Avenue (04) 380 2020 or Broadway (04) 388 7071 OR in an emergency phone 111.**

**I am aware that misuse of this service will result in suspension of my Manage My Health™ account.**

**Name:** \_\_\_\_\_

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Email Address: for ManageMyHealth:**

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